

The Intranet after the Merger

The integration of SunGard into FIS

Barbara B. Zajac
October 19, 2016

Empowering
the Financial World



The Intranet after the Merger

On the path to a single corporate, digital workplace

- Explore the before & after
- Discuss the way forward
- Talk about lessons learned

FIS Acquired SunGard Nov. 30, 2015

SUNGARD®



FIS

**Mission
critical
software &
IT services**

**Banking &
payments
technology**

FIS Today – Empowering the Financial World

**\$9+
BILLION+**
in REVENUE

**20+
THOUSAND+**
CLIENTS

**55+
THOUSAND+**
EMPLOYEES

**100+
COUNTRIES**

\$9T+
MOVED
GLOBALLY



848M+
CARDS
PROCESSED



36M+
MOBILE BANKING
USERS



27B+
TRANSACTIONS
PROCESSED



420B+
SHARES PER
YEAR TRADED
THROUGH
NETWORK



\$25T+
UNDERLYING
FUND
ACCOUNTING



10B+
FINANCIAL TRADE
RECORDS
PROCESSED
PER HOUR



\$800B+
HEDGE FUND
ASSETS
PROCESSED



About Me

Former SunGard



The Intranets



Your hub to achieve more

FIS&me

**Communications
vehicle &
business
resource**

**Critical
employee
information
plus spotlights
& features**

Home pages — top



Your hub to achieve more

News & Announcements - October 10, 2016 [View All](#)

WOODY WOODALL ANNOUNCES FINANCE ORGANIZATION
Wednesday, Nov 23, 2015

INTRODUCING THE NEWLY COMBINED GLOBAL RISC LEADERSHIP TEAM
Monday, Nov 23, 2015

ACCESSING FIS SYSTEMS AND RESOURCES WITH YOUR NEW FIS CREDENTIALS
Friday, Nov 20, 2015

Your Business Group/Function News

Select your business group/function and click submit to see latest updates or select 'All Updates' if you are not aligned with any particular business group or function, to see the latest updates from across all business groups/functions.

Select Business Group/Function

A Focus on Our Products & Services

Front Arena

November 24, 2015

Front Arena Solutions

In the third installment of the SunGard Central series focusing on products and services, Per Brandt, head of the program office and Brad Bradley, sales executive share information about Front Arena solutions.

[Read more >>](#)

SunGard TV

0:00/2:24

Life at SunGard

It's Not Just for the Boys
Graduate hiring manager Ruby Jah and sales recruitment manager Farah Ahmed presented a skills workshop in London aimed at female students interested in technology.

[If you have SunGard photos to share, please send them to us.](#)

Image 2 of 20

WELCOME ZAJAC, BARBARA B | MY PROFILE | COLLEAGUE FINDER | FEEDBACK | ADVANCED SEARCH

FIS & me

This Site: Home

[Home](#) [ABOUT FIS](#) [NEWS & EVENTS](#) [WORKPLACE SERVICES](#) [EMPLOYEE MATTERS](#) [CAMPUS](#) [QUICK LINKS](#)

October 7, 2016 | NYSE: FIS | \$77.34 ▼ -0.94

FIS TV [SEE ALL](#)

CHATting WITH...

New videos are available! What's their favorite song or best advice ever received? Find out the answers and more from FIS leaders through this popular video series.

[WATCH THE VIDEOS](#)

Your \$98 IT Department

Chatting with Lynn Perspectives From Hershman

TOP MESSAGES & NEWS

Premium Payback: Real-time Loyalty Redemption Scores at Fuel Pump for BP
Thursday, October 6, 2016 - FIS Premium Payback™, a real-time, point-of-sale redemption solution from FIS, is rolling out...

FIS Coders Compete Worldwide to Develop Newest FinTech Innovations
Wednesday, October 5, 2016 - Creating the future of financial technology isn't just a challenge -- it's the goal behind FIS' annual...

Making Open & Instant Payments a Reality

FIS COMMUNITY

FIS GIVES BACK

MORE FIS GIVES BACK

1 FIS Team with Heart + 2 Shopping Carts of...
Charlotte employees on the RaaS team support local Title I school with needed school...

Belgium Employees Hold First Fundraising Events...
Employees organized fundraisers and participated in the Relay for Life to support the...

They Did It! Milwaukee Campus

EXECUTIVE VIEWPOINTS

FIS BLOG
Are you following FIS on social media channels? Here's a few reasons why you should get...

A PASSION TO ACT
SEE HOW FIS IS EMPOWERING CLIENTS

CAREERS AT FIS

Explore FIS Opportunities
New employment opportunities are available at an FIS campus location now.

[SEE WHAT'S AVAILABLE](#)



Home pages — lower portions



Your hub to achieve more

Editor's Picks



November 20, 2015

Kyobo Securities selects SunGard's connectivity and market data solutions

Kyobo Securities Co. Ltd., a securities firm based in Seoul, South Korea, has chosen SunGard's integrated connectivity for real-time market data feed solutions as part of their initiative to provide trading and execution services across multiple asset classes and exchanges worldwide.

[Read more >>](#)



November 19, 2015

A giant leap in treasury management

Paul Bramwell, senior vice president, treasury solutions, SunGard's corporate liquidity business, discusses the second edition of the Asia Pacific treasury management barometer, an authoritative and wide-ranging study of changing treasury policies, practices and priorities in this dynamic region.

[Read more >>](#)



November 10, 2015

SunGard wins Waters' Buy-Side Technology Award

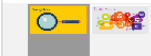
SunGard has been named Best Outsourcing Provider to the Buy-Side by Waters' Technology. At an awards ceremony in London, the panel of judges and Water's editor-in-chief recognized SunGard's Investment Operations for its ability to provide valuable, cost-effective and efficient outsourced services.

[Read more >>](#)

SunGard Central Tutorials



Search function
AUGUST 2015



Promos



< 1 2 3 4 5 6 > 11

Communities & Forums

BA Forum
Traders Hub
Risk Managers Community Forum
SunGard Central Community

Help & Support

Antiba support
Connect IT - Help and Resources
Crisis Communication
KnowHow Help
SunGard Central Help
Workday Support

Key Documents & Templates

Corporate Citizenship
Diversity & Inclusion
Enterprise Risk Management
HR Policies
Social Media
SunGard's Legal Process

Employee Resources

Business Travel Programs
Careers@SunGard
Compliance Reporting Tools
HR Employee Resources by Country
Learning Days
Performance Management (Corp & FIS)
SunGard Online Store
SunGard University
Supplier Information Portal

Discussion Forum

Have something to say about
SunGard Central?

Question?

The new SunGard

How to Connect

- Helios
- Network Password Change
- One SunGard Portal (IDP)
- PeopleFluent
- Remote Email - Americas
- Remote Email - EMEA/PAC
- Secure File Transfer
- SunGard Wiki
- WebEx
- Workday



Premium Payback: Real-time Loyalty Redemption Scores at Fuel Pump for BP

Thursday, October 6, 2016 - FIS Premium Payback™, a real-time, point-of-sale redemption solution from FIS, is rolling out...



FIS Coders Compete Worldwide to Develop Newest FinTech Innovations

Wednesday, October 5, 2016 - Creating the future of financial technology isn't just a challenge - it's the goal behind FIS' annual...



Making Open & Instant Payments a Reality Worldwide: FIS Successes Cross Borders

Tuesday, September 27, 2016 - FIS demonstrates its new Open and Instant solutions at Sibos Geneva, 26-29...



FIS to Report Third Quarter Earnings on Nov. 1

Thursday, September 22, 2016 - FIS will announce third quarter 2016 financial results prior to market open on Tues., Nov. 1...



North American Employees: Join the 2016 LLS Fundraising Efforts

Monday, September 19, 2016 - September is Blood Cancer awareness month and marks the beginning of many campaigns to raise awareness...

SEE ALL:



LATEST

EXECUTIVE

LATEST FIS

THREAT



FIS GIVES BACK

MORE FIS GIVES BACK >



1 FIS Team with Heart + 2 Shopping Carts of...
Charlotte employees on the RaaS team support local Title I school with needed school...

[VIEW ARTICLE >](#)



Belgium Employees Hold First Fundraising Events...
Employees organized fundraisers and participated in the Relay for Life to support the...

[VIEW ARTICLE >](#)



They Did It Milwaukee Campus Exceeds \$25,000...
At annual golf outing, more than 150 golfers helped raise over \$27,000 for Milwaukee's...

[VIEW ARTICLE >](#)



Houston Employees Volunteer to Help Feed the...
Over two days, 18 employees helped prepare more than 13,000...

[VIEW ARTICLE >](#)



Columbus Office Hosts Blood...
Nineteen donors give enough blood to save 41...

[VIEW ARTICLE >](#)



Global Accounts Payable Team Supports Angels for...
Jacksonville employees build teamwork while helping to support grieving...

[VIEW ARTICLE >](#)



FACES OF FIS



FIS BLOG

Are you following FIS on social media channels? Here's a few reasons why you should get...

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A PASSION TO ACT
SEE HOW FIS IS EMPOWERING CLIENTS >

CAREERS AT FIS



Explore FIS Opportunities
New employment opportunities are available at an FIS campus location now.
[SEE WHAT'S AVAILABLE >](#)

SOLUTIONS & INNOVATIONS



RegU Compliance Check
Find out if you or your team are missing important deadlines.
[LEARN MORE >](#)



Solution Central
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EMPLOYEE POLL

What brought you to FIS & me today?

- ☐ To catch up on FIS news
- ☐ To get more information about employee matters
- ☐ I need specific information or have a service request
- ☐ I'm on my way elsewhere with Quick Links
- ☐ I wanted to take the new poll



Current default browser page – former SunGard employees

SUNGARD

Central

Home

Sites

Barbara Zajac

Search

SHARE FOLL

CHATting WITH ...

New videos are available! What's their favorite song or best advice ever received? Find out the answers and more from FIS leaders through this popular video series.

WATCH THE VIDEOS. ▶

YOU EMPOWER.

VISIT THE SUNGARD/FIS INTEGRATION SITE TO LEARN MORE. ▶

FIS&me intranet >>

Integration site >>

IMPORTANT NOTE: You will need your FIS credentials in order to access the FIS&Me intranet and the Integration Site. [More information >>](#)

To view a message from the head of sales for Institutional and Wholesale, Jim Neve, click [here!](#)

Apps

Ariba

Cornerstone / Learning Center

News/Triv/Pages/default.aspx

Frequently Used

Audio Conferencing #s (SAC/SPEAK)

Connect IT - Help and Resources

End-of-Release Portal

Policies and Guidelines

All Global Policies & Guidelines

Brand & Design guidelines

Code of Conduct (GBCCP)

Communities & Forums

DBA Forum

Managers Hub

Site Managers Community Forum

**Businesses**

- Asset Finance
- Asset Management
- Capital Markets
- Consulting Services
- Corporate Liquidity
- Derivatives Utility
- Global Trading
- Insurance
- K12 Education
- Public Sector
- Retail Banking
- Wealth & Retirement Administration

**Functions**

- Audit
- Business Continuity Management
- Compliance & Business Ethics
- Corporate Development & Strategy
- Finance
- Finance-Accounting Operations
- Global Business Services & Technology (GBS&T)
- Global Solution Centers
- Global Technology & Architecture
- Growth Markets
- Human Resources
- IT (Information Systems & Services)
- Legal
- Procurement
- Sales & Marketing Operations
- Security

**Programs**

- Codeathon (Global Coder Cup)
- Employee Referral Program
- Employee Resource Groups
- Enterprise Risk Management
- Fiscal Kick-Off 2015
- Major Accounts Program (MAP)
- Managed Services
- Mentoring
- Patent Program
- SUMMIT
- Sustainability
- Wellness Works

**About FIS**

- Company Overview
- Corporate Citizenship
- Financial Information
- Four Pillars
- Locations
- Management Team
- Notes from Russ
- Organizational Chart
- SunGard Strategy
- Values

**Resources**

- Scroll Down ↓



ABOUT FIS

NEWS & EVENTS

WORKPLACE SERVICES

EMPLOYEE MATTERS

CAMPUS

QUICK LINKS

ABOUT FIS

NEWS & EVENTS

NEWS & EVENTS

WORKPLACE SERVICES

EMPLOYEE MATTERS

CAMPUS

QUICK LINKS

QUICK LINKS

[Company History](#)

[Executive Biographies](#)

[Financial Information](#)

[Locations](#)

[Our Brand](#)

[Security Zone](#)

[Solution Central](#)

[Latest FIS Announcements](#)

[Executive Messages](#)

[Faces of FIS](#)

[FIS Important Dates](#)

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[FIS TV](#)

[Hackathon](#)

[Industry News](#)

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[People on the Move](#)

[Threat Alerts](#)

[Conference Services](#)

[Copy Services](#)

[FIS by Department](#)

[Policy Office](#)

[Purchasing](#)

[Sales Support Materials](#)

[Solutions Training](#)

[Technology Services](#)

[Telecommunications](#)

[Thought Leadership](#)

[Travel](#)

[Wireless Devices and Services](#)

[Global Learning](#)

[Corporate Compliance](#)

[Employee Engagement](#)

[Employee Programs](#)

[Employee Tools](#)

[Forms](#)

[HR Information and Benefits](#)

[Job Openings](#)

[New Employees](#)

[Think Secure Be Secure](#)

[Asia](#)

[Australasia](#)

[EMEA](#)

[Latin America & the Caribbean](#)

[North America](#)

[My Links](#)

[Brand Information](#)

[Copy Services](#)

[Corporate Credit Cards](#)

[Corporate Travel](#)

[Employee Assistance Program \(EAP\)](#)

[Employee Handbook](#)

[Employee Support - Help Desk](#)

[Ethics Hotline and Website](#)

[Expense Reporting](#)

[FIS Online Store/FIS Merchandise](#)

[FIS Stationery/Business Cards](#)

[FSIRT - FIS Security Incident Response](#)

[Global Learning](#)

[HR and Benefits](#)

[Job Openings](#)

[Oracle/Kronos](#)

[Policy Office](#)

[Regulatory University](#)

[Reset My Password](#)

[SIRI-P: report an issue](#)

[Solution Central](#)

[Technical Alerts](#)

[Tools and Links](#)

[World Clock](#)

Capital Markets

Capital Markets Home

COMPLIANCE & TAX

POST TRADE OPERATIONS

SECURITIES FINANCE
& COLLATERAL

MARKET DATA,
CONNECTIVITY & TRADING

BOND ONE
FRONT ARENA
SGN SECURITIES
VALDI

TREASURY

PRIME FINANCE

EDUCATION

STRATEGY & BUSINESS
INTELLIGENCE

New Deals & Go Lives

Around CM

Product News

Services

Events

NEW DEALS,
GO LIVES
AND RENEWALS

New Deals

✓	📎	Title	Modified
		New Logo Deal: Mainfirst Bank AG, Germany, signs for SunGard's Protegent	... November 5, 2015
		Bankwest Australia renews Quantum for another 5 years	... October 8, 2015

Click [HERE](#) to see a list of sub-sites migrated from KnowHow

Latest News & Updates



European Adaptive User Group Meeting



1/4

Compliance Summit 2015





- App Control
- FIS Workspace
- Fortify
- Internet Explorer 11
- Internal PKI
- Office 365
- Provisioning Process
- Self Help Knowledgebase
- IT Asset Management
- Messaging
- Patch Management
- PC Asset Management
- Technical Alerts
- VPN Access

Home > Workplace Services > Technology Services > FIS Employee Support

FIS Employee Support

Please note for all sites mentioned below the only supported browser is **Internet Explorer**.

System Status

The link to the System Status page is found at the top of the Employee Support site on [redacted] This system status section will provide you with current "System impacting events" and "Scheduled changes" for items where the Employee Support team has been provided information.

If you are part of a team that would like to use the System Status page to notify users of Changes or Outages, please email E [redacted]

Employee Self Service

Empowering You to Help Yourself!

We want you to take control of your IT experience and finish up tasks which don't need intervention of the IT Helpdesk. With intuitive online capabilities, our self-service tools can help you quickly solve routine technical problems, eliminate filling request forms, and give you proven solutions.

FIS Self Service Portal (SSP)

The self service portal allows you to reset, change, unlock and synchronize your FNFIS domain password.

If you have not completed your challenge questions, go to [redacted] and enter your required five challenge questions. This is required for the FIS Employee Support Center to identify you for assistance!

Legacy SunGard Self Service

Unlock Internal Domain Account: If you need assistance with your internal domain account, remember that you have the option to quickly help yourself without having to call the helpdesk by clicking [redacted]

Helpful Support Links

URL

FIS Self Service Portal (SSP)

Employee Support Website

Self Help Knowledgebase

FIS System Status

View a CMS ticket

Legacy Capco - Home Page

Legacy Capco - CapInTouch

Legacy Capco - Time and Expense

Legacy SunGard- Unlock Internal Domain Account

Legacy SunGard - Unlock or Reset F5 Token

Help Desk Phone Numbers

Country

Phone Number

_United States
(Former FIS)

_United States
(Former SunGard)

Australia

Belgium

Canada

China Mobile users

China Netcom

Retail Banking

Banking Home > Retail Banking Home

Careers @ SunGard

Internal Documents

All Employee Call 2015

Organization Charts

Events

Boot Camp

Calendar

Data Readiness

Event Information

Fiscal Kick Off

Images

Lead Activity Updates

Marketing

Key Messaging

Collateral Library

Brochures and Data
Sheets

Blogs

Case Studies

Corporate Bios



Welcome To The Retail Banking Group's SunGard Central Site!

Here you will find a range of information about the Retail Banking group, our solutions and initiatives. This information is designed to help keep you better informed as well as help you communicate with our customers and prospects globally.

Click [here](#) to see a list of URLs of sub-sites migrated from KnowHow

Summary Links

Retail Banking Site
LinkedIn
Twitter

Retail Banking Video

BANKING
TRANSFORMING
MONEY MANAGEMENT



Institutional and Wholesale









The financial services landscape faces unprecedented challenges from all directions. Your operational strategy for tackling these issues can help set your institution apart and increase its competitive edge.

The pressure is on to comply with evolving regulation, manage complex data sets and IT infrastructure, improve customer service and achieve growth, all while reducing cost and risk. Change is inevitable, so your operations must be agile, always ready to meet the next new requirement.

With mission-critical software and IT services for the buy side, capital markets and global trading, FIS™ empowers financial institutions and corporations to stay ahead in a fast-moving marketplace. Our solutions automate the detailed processes associated with financial services, from trading, portfolio management and investment accounting to retail transactions and corporate treasury management.

Across the front, middle and back office, FIS helps you address your operational challenges head-on and remove constraints. Whether through automation, workflow and improved access to data or by taking on your transactional or IT burdens, our expertise and innovative systems give you the freedom to define your next move and achieve differentiation.

PowerPoint Presentations

Type	Name
	Institutional and Wholesale_ Broker-dealers_Overview Deck
	Institutional and Wholesale_ Commercial and Investment Banking_Overview Deck
	Institutional and Wholesale_ Energy and Commodities_Overview Deck
	Institutional and Wholesale_ Fund Admin_Overview Deck
	Institutional and Wholesale_ Hedge Funds_Overview Deck
	Institutional and Wholesale_ Insurance_Overview Deck
	Institutional and Wholesale_ Private Equity_Overview Deck
	Institutional and Wholesale_ Boutique Asset Management_Overview Deck
	Institutional and Wholesale_Main Overview Deck

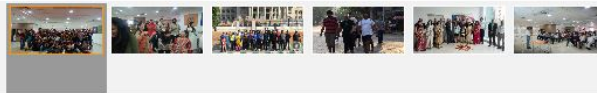
Global Solution Centers Intranet (SunShine)

GSC Home

News & Announcements



Zumba Fun Pune May 2016



1/6



Featured Videos

VIBHOR GUPTA
From Senior Business Analyst
To Principal Product Consultant

9 YEARS
AT SUNGARD

HIS STORY

Vibhor Gupta Owned His Career
[Click to go to video player >>](#)

ASPIRED. ACTED. ACHIEVED.

[Latest FIS Announcements](#)[Executive Messages](#)[Faces of FIS](#)[FIS Important Dates](#)[FIS Gives Back](#)[FIS TV](#)[Hackathon](#)[Industry News](#)[Latest FIS News](#)[People on the Move](#)[Threat Alerts](#)[Home](#) > [News and Events](#) > [Hackathon](#)

FIS HACKATHON 2016

Welcome To Hackathon '16: Inspiring Creativity, Innovation & Collaboration

FIS is proud to carry the torch of what was an annual SunGard tradition, and sponsor this forum to spark creative thinking and innovation in technology. Hackathon '16 is an event designed to produce tangible new ideas and solutions to enhance FIS' products and services.

You've seen Facebook's "Like" button. That was conceived in a hackathon!

Meet the Finalists!

Want to learn more about our innovative colleagues who made it to the Final Round? Like how they chose their names? What's on their playlist? [Take a look.](#)

Meet the Judges

Get to know our distinguished panel of industry experts who will be on hand in Singapore to judge the teams' entries. [Take a look.](#)

Meet the Winners!

Following are the winning teams from FIS Hackathon 2016:

- **Champions: Foo Tomatons (U.S.)** (this team's third trip to the winners' podium and second championship win!)
Civic.ly is an FIS crowdfunding platform, leveraging Blockchain and smart contracts to create a ecosystem of community.

Caught on Video

Watch the finalists on the ground in Singapore.

Day 1

- [From Hackathon 2016: Day 1, Video 1](#)
- [From Hackathon 2016: Day 1, Video 2](#)

Day 2

- [From Hackathon 2016: Day 2, Video 1](#)
- [From Hackathon 2016: Day 2, Video 2](#)

Day 3

- [From Hackathon 2016: Day 3, Video 1](#)
- [From Hackathon 2016: Day 3, Video 2](#)

Note: You'll be directed to the FIS TV page while the video loads. Please wait, as it may take a few moments for the video to open.

Countdown to FIS Hackathon Final Round

Coder Cup '15

Global Technology & Architecture Home > Coder Cup '15



Newsfeed

Start a conversation

They came, they saw & they conquered. Congratulations to #SGCoderCup '15 winners "SunGardians of the Galaxy" from the United States #Codeathon



 Petra Kass, Michael Begley, and 25 others like this.
 Thursday, September 10, 2015 Like Reply Follow ...

▼ Show all 11 replies



Mary Lehto Super job, Everyone!!!
 Wednesday, September 16, 2015  1 Like Follow Mary Lehto ...



Michael Begley Constantly amazed at the things that we can do! Congratulations to everyone involved!
 Wednesday, September 23, 2015 Like Follow Michael Begley ...

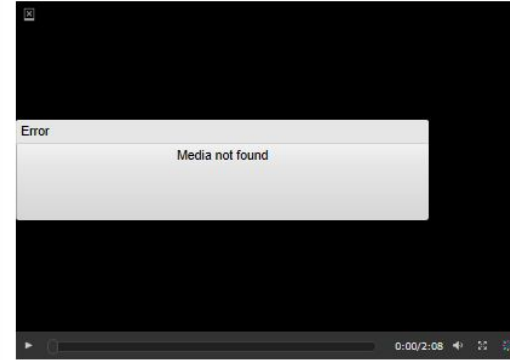
Add a reply



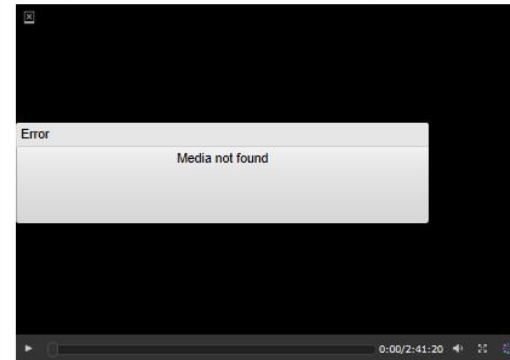
Vani Kulkarni Congratulations to all the winners!!
 Michael Begley likes this.
 Wednesday, September 23, 2015 Like Reply Follow Vani Kulkarni ...

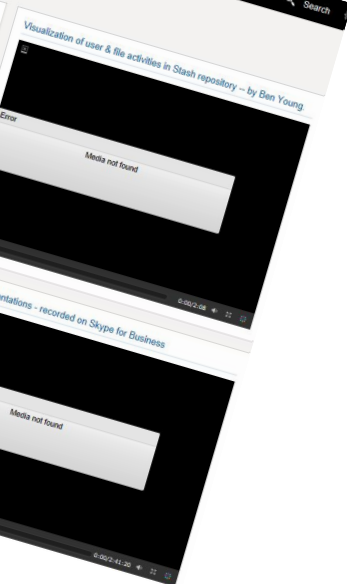
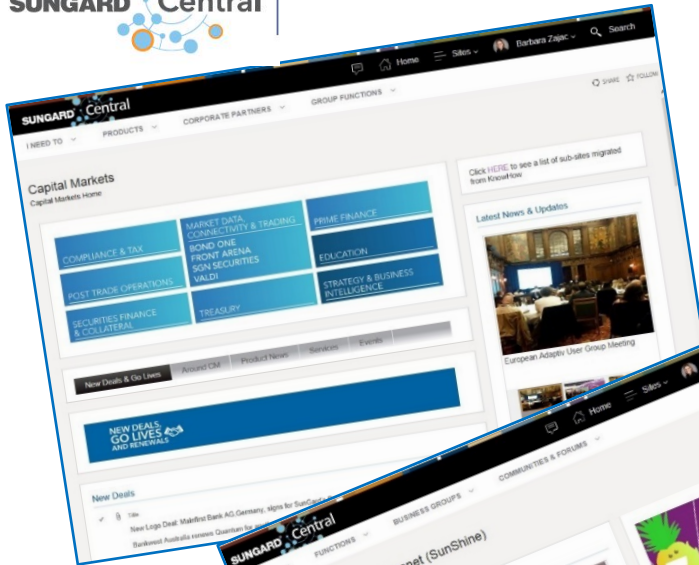
Keep up the momentum Team SunGardian! We're cheering for you in NY.

Visualization of user & file activities in Stash repository -- by Ben Young.



Finalist presentations - recorded on Skype for Business







Your hub to achieve more

SunGard Central most visited pages

- Home
- GSC Home
- Connect IT
- My Site
- Corporate Liquidity Home



FIS & me most visited pages

- Home
- Employee Handbook
- Payroll
- Employee Support
- Job Openings

Discussion: Impacts, Outcomes, So What?

**Communications
Strategy**



**Business
Priorities**



Culture



The Intranet after the Merger



Lessons learned

- **Business as usual takes precedence**
- **Realistic expectations & patience**
- **Focus on the vision: best of both worlds**
- **Have fun & do great work!**

Empowering
the Financial World

