



Cisco's Digital Employee Experience

Intranet Global Forum

October 2017

Cisco At-a-Glance

Fiscal Stats

FY16 Revenue: \$48.7B, \$36.7 Products, \$12B Services (Non-GAAP)

1H FY17 Revenue: \$23.9B, \$17.8B Products, \$6.1B Services

\$6B Annualized R&D

Other Stats

~72,000 employees

282,000 partners; 60,000 channel partners

480 global sites doing business in 165+ countries

More than 19,000 patents

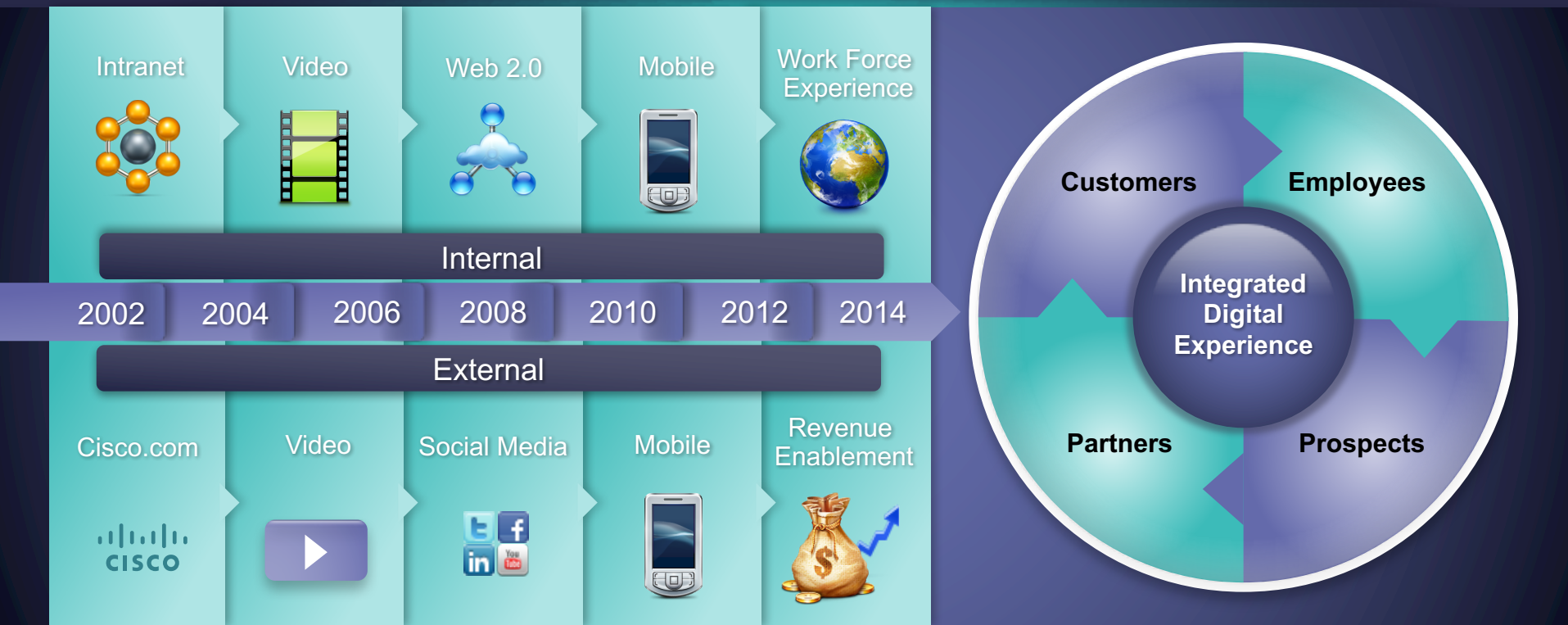
26,000 engineers (27% of our workforce)

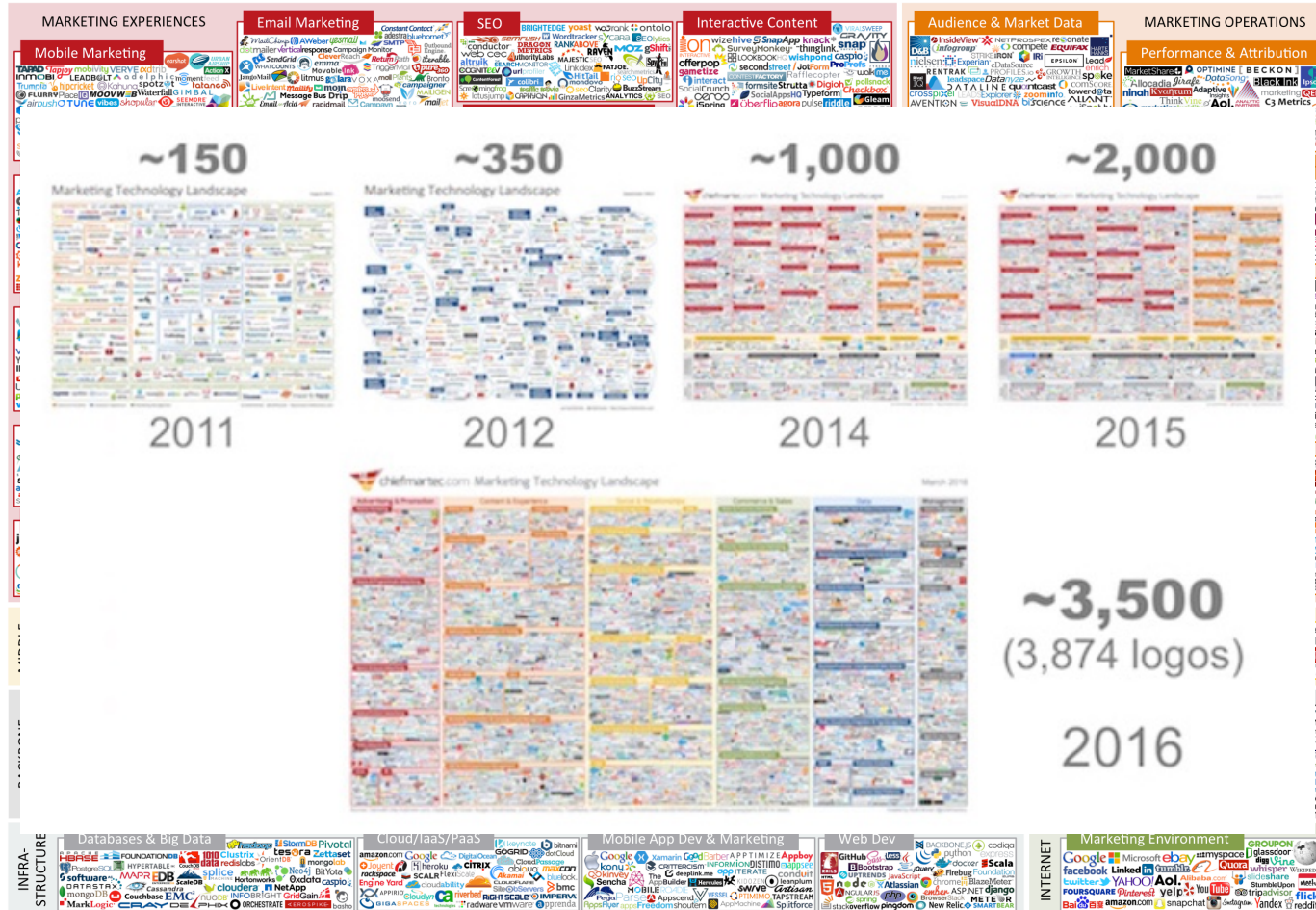
#1 or #2 in most market segments we serve

More than 190 acquisitions since 1993

Broad portfolio of integrated products and solutions

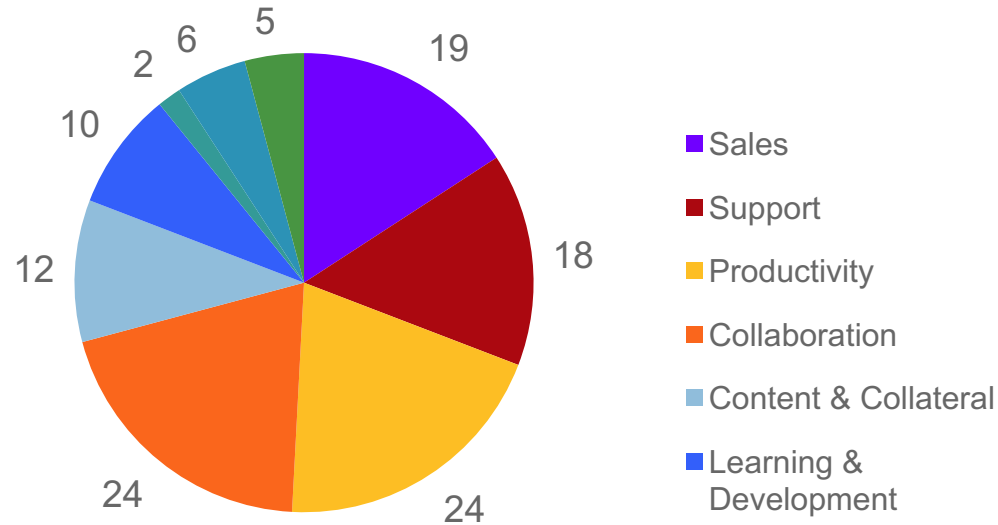
Cisco's Path to Digital





120 Internal Mobile Apps as of Oct. 2017

58 mobile app offerings



What is Digital?

- Service Oriented
- Data Driven
- Personalized
- Any Device



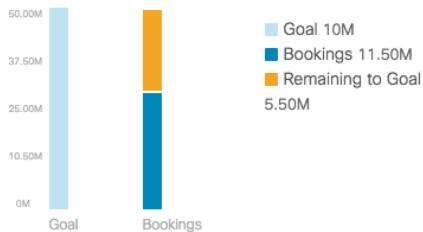
Digital is NOT portal oriented!

Webex Personal Room

Sales Goal Attainment

Goal Sheet: FY17 Goals ▾

Total Goal: 50.00M (USD)



Open My Personal Room

[Join a Meeting](#)

Help Zone



Ask the

SalesConnect



You have 2 Notices
[View Notices](#)



6 Sales Hubs for You
[View Sales Hubs](#)



5 My Briefcases
[View Briefcases](#)

PTO

206.64

Remaining Hours

0.00 US Floating
Holiday

40.00 US
Time2Give

Request PTO

[View Request: Cisco's New Brand Vision and](#)

Available since 2017-02-09

200 and Counting!

We're celebrating Cisco's 200th acquisition. Join us for a Facebook Live session October 20 at 10:30 a.m. PDT. Acquisitions help extend our market leadership in key domains and position us to enter new growth markets.

Amazing Teams - Incident Management Team

Natural disasters, pestilence, wars - there's a team for that.



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Approvals

2:35pm



PTO 40 Hours Requested

Aaron Tanner

Pay Period: November 15 - December 15

Dates: Fri 20th

Type of request: Family Vacation

Deny

Approve

[View Details](#)

Jive Inbox

☐ Unread Only



ANNOUNCEMENT: MCRC Coverage During Annual Shutdown

2 days ago



Patricia Erdei added you as a collaborator on [Learning and Social Collaboration UX Workload Dashboard](#)

1 week ago



Ask Cisco Assistant...



MY BOARD

NOTIFICATIONS

WHAT'S NEXT

Good Morning!

See what's new and
prioritize your work

Cards on this page will update with information from
sources you select. Hover over any card for card options.



Edit Content

Cisco Stock

▼ CSCO 31.52 -0.02 (-0.06)

08/29/2017 11:36:00

Webex Personal Room

News



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renovate a school at a refugee camp in Oi...

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⌚ 60 days left in Q1 FY'18

See 11 [Register for San Francisco 2017 \(London\)](#)

My Links

mmitchel

Employee

IT Service

Mailing Li

PTO / Pay

Travel (CT

Cisco TV

voicemail

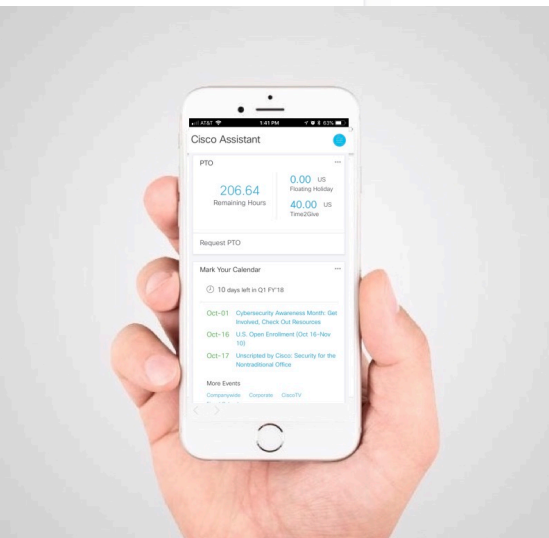
Benefit W

Universal

email

Manage Fol

Spark Conversation





pto



Cisco Assistant

PTO

206.64

Remaining Hours

0.00 US Floating Holiday

40.00 US Time2Give

Request PTO

Top Results from Cisco One Search [View full results on One Search](#)

Recommended Results

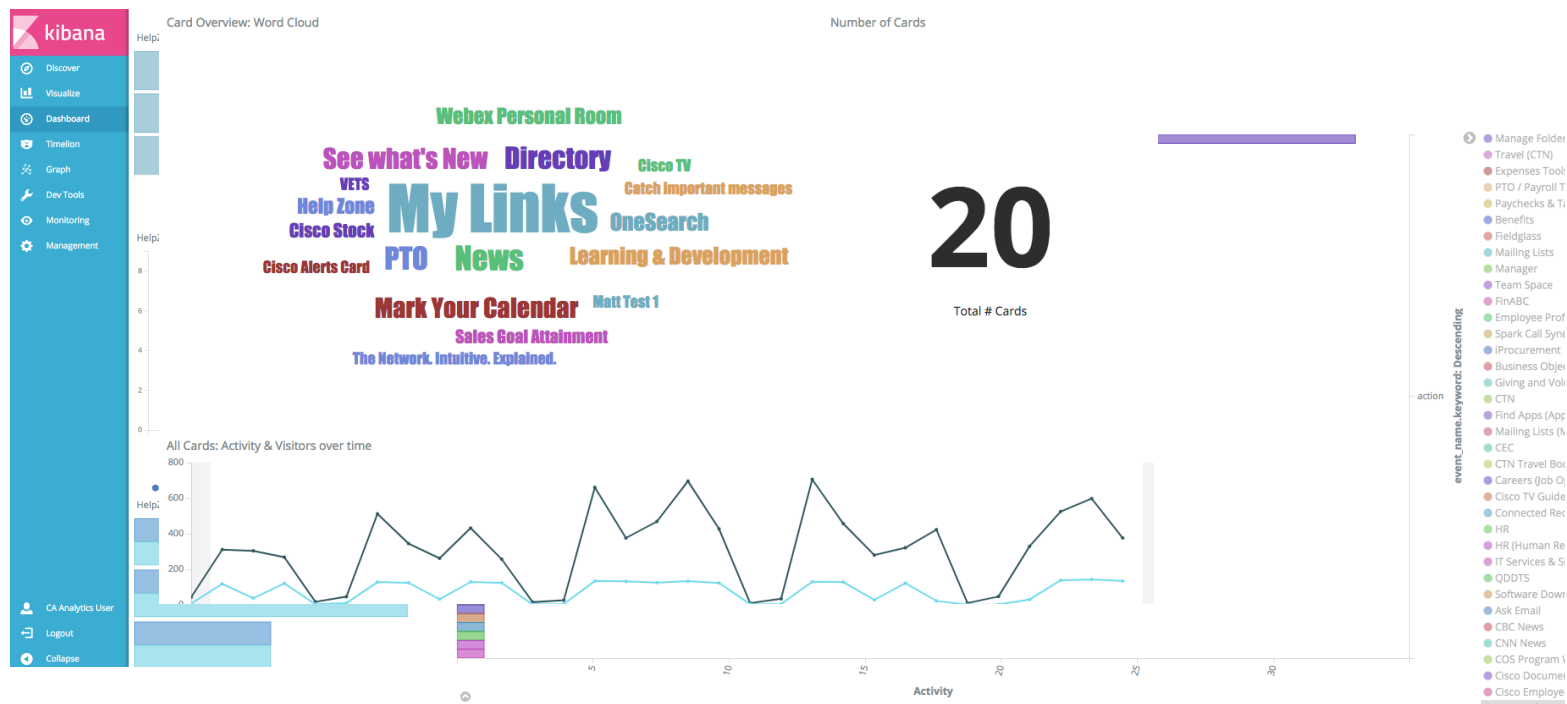
[My PTO Tool](#)

My PTO tool/app is the fastest way to view current time off balance and submit time off requests.

[Global PTO Information and Tools](#)

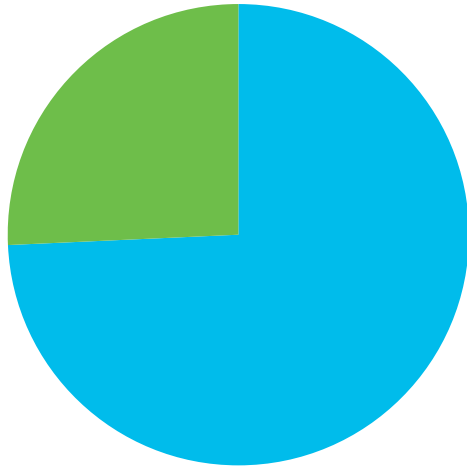
Global PTO and Payroll information and tools by region.

Card-level Analytics



First Impressions Survey

Overall Impression



- Like
- Undecided
- Dislike

Ease of Use

4.23

Performance

3.82

Usefulness

3.81

Satisfaction

3.82

Lessons learned

- 1) APIs, APIs, APIs
- 2) Standards based toolkit
- 3) Data is queen
- 4) Portals are secondary

